

MANSO Member Services for Newcomers with Temporary Immigration Status

Introduction

The Manitoba Association of Newcomer Serving Organizations (MANSO) has 70+ member organizations across Manitoba who provide a range of settlement and integration services to newcomers. Many of these services are federally funded and eligibility is limited to permanent residents; however, some organizations have funding for services or programs to serve newcomers with temporary immigration status. This can include refugee claimants, migrant workers (e.g. people here under the Temporary Foreign Worker Program (TFWP) or the Seasonal Agricultural Worker Program (SAWP)), international students, citizens with settlement and integration needs, and dependents of those with temporary status. Some organizations have specific services for specific groups of newcomers.

This service directory provides a very basic outline of the range of services provided by MANSO members in Manitoba for newcomers with temporary status. More detailed and updated information from each organization is available in the online member directory (https://mansomanitoba.silkstart.com/directory?current_page=1&sort_type=featured&search_for=company&asset_type=company_user&display_type=default). You can also view the directory in a map format (<https://mansomanitoba.silkstart.com/company/map>) to see services by location.

There are also supports and services for newcomers with temporary status offered by community groups and organizations outside of MANSO membership. Members and community are welcome to contact MANSO for input on other services available to newcomers with temporary status as we look at how to share more comprehensive information on available supports.

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General Settlement Services for Newcomers with Temporary Status

Some organizations in Winnipeg and rural communities have funding to provide general settlement services to newcomers with temporary status. This is a holistic approach that allows people to access services (e.g. health, housing, employment, interpretation, etc.) through this initial contact point.

Services in Winnipeg

- [Manitoba Start](#) - Manitoba Start provides central registration and needs assessment for all newcomers, and referrals to settlement and language providers in Winnipeg who serve temporary residents.
- [Immigrant Centre](#)
- [Accueil francophone](#)
- [Family Dynamics](#) - Family Dynamics uses a case management model that provides wrap around support to individuals and families with complex needs and barriers.

Services in Rural Communities

- [Regional Connections](#) (Morden, Winkler, Altona, Dauphin)
- [Eastman Immigrant Services](#) (Steinbach, Arborg)
- [Westman Immigrant Services](#) (Brandon, Cartwright, Russell, and Virden)
- [Portage Learning and Literacy Centre](#) (Portage la Prairie)
- [Northwest Regional Immigrant Services](#) (Swan River, The Pas)

Mental Health Supports

Some mental health focused organizations have programs, including counseling and other services, for newcomers with temporary status.

- [Aurora Family Therapy Centre](#)
- [Family Dynamics](#)
- [Norwest Co-op Community Health Centre](#) (counselling for women)
- [Elmwood Community Resource Centre](#) (also: gender-based violence or trauma care counselling)

Language Training

Formal language training options for newcomers with temporary status are limited, particularly in terms of LINC training and certificates. However, there are some formal, informal, and online options. Most programs are accessed through an initial language assessment at the Winnipeg English Language Assessment and Referral Centre, or through language providers in rural communities.

- Assessments and Referrals - [Winnipeg English Language Assessment and Referral Centre \(WELARC\)](#) is the main language assessment centre in Winnipeg and can refer people to some programs for newcomers with temporary immigration status- though these program options are limited. Winkler, Altona, Morden (Regional Connections) and Brandon (Westman Immigrant Services) have their own assessment centres.
- [Manitoba Adult Language Training Initiative \(MALTI\)](#) programs are open to non-permanent residents and tend to focus on stage two language and employment, although there are unique

aspects to each agency's programming. Referrals can be made through WELARC. Programs are subject to change and organizations should be contacted directly for updates. Our most current list of MANSO members running MALTI programs include:

Winnipeg

- [Winnipeg Adult Education Centre](#)
- [Seven Oaks Immigrant Services](#)
- [Elmwood Community Resource Centre](#)

Small Centres

- [Westman Immigrant Services](#)
 - [Regional Connections](#)
 - [Eastman Immigrant Services](#)
- [English Online](#) - English Online offers online language training to newcomers across Manitoba.
 - Informal Options- MANSO compiles and updates a list of informal language learning options (e.g. conversation circles) which are generally available to newcomers regardless of status. The most recent list is available at <https://mansomanitoba.ca/resources/informal-language-options/>

Employment

Employment supports for newcomers with temporary status are available through organizations specific to newcomers, and to ones that serve the general public. Note that many organizations listed above as General Settlement Services have significant employment program options.

- [Manitoba Start](#)
- [Opportunities for Employment \(OFE\)](#)
- [Elmwood Community Resource Centre](#)
- [Westman Immigrant Services](#)

Additional supports related to employment or self-employment

- [Occupational Health Centre \(OHC\)](#) - OHC is a community health centre focused on workers' health. Its medical, information, and educational programming are available for free to all.
- [Supporting Employment and Economic Development \(SEED\)](#) Winnipeg - The Access to Benefits programs and Business Development Services are open to anyone regardless of residency status.

Youth and Family Supports

When parents have one type of temporary immigration status, youth can often have a different type of temporary status, e.g. visitor status. A number of programs are available to youth and families with temporary immigration status.

Services in Schools

- Settlement Workers in Schools (SWIS) - SWIS have some flexibility to serve families including people with temporary immigration status if they have school-age children. Organizations with SWIS include:

Winnipeg

- [Newcomer Education and Employment Development Services \(NEEDS\)](#) (also offers Enhanced SWIS)
- [Seven Oaks Immigrant Services](#)

Small Centres

- [Westman Immigrant Services](#)
- [Neepawa Settlement Services](#)
- [Regional Connections](#)
- [Eastman Immigrant Services](#)
- [Portage Learning and Literacy Centre](#)
- [North West Regional Immigrant Services](#)

- School Supports - The Winnipeg School Division has Intercultural Support Workers who also support newcomer youth and families. Other school divisions have different forms of cultural liaisons who have some similar roles.

Other Youth and Family Supports

- [NEEDS](#) - Programs include Intro to Education, Settlement Workers in Schools, Afterschool Program, and Employment Program.
- [YMCA-YWCA Winnipeg](#) - The Y offers youth group programming and supports for newcomer youth adjusting to life in Canada and experiencing mental health or well-being related issues.
- [Bilal Community and Family Centre](#) - Bilal offers a wide range of services to newcomers, particularly youth and families.
- [Mosaic](#) - Newcomer Parent Support Project and Family Engagement Mentorship Certificate Project provide training and mentorship for newcomers, particularly women, to facilitate parenting programming or other family engagement work. The Thriving in a New Home Project is for newcomer refugee parents who are facing mental health challenges. It includes 1-1 home visits, group sessions, or a combination of both (both online and in-person).
- [Elmwood Community Resource Centre](#) - ECRC offers after school programs; must be between 12-21 years old.

Housing

- [New Journey Housing](#) - Manitoba-wide housing information and support
- See [General Settlement Services for other housing support](#)

Disability

- [Manitoba Possible](#) - Manitoba-wide supports for adults, youth, and families living with disabilities

Francophone Services

These francophone community organizations offer services for newcomers with temporary status.

- [Accueil francophone](#) - See [General Settlement Services](#)
- [Economic Development Council for Manitoba Municipalities \(CDEM\)](#) - Destination Manitoba supports francophones seeking to immigrate to Manitoba under the Manitoba Provincial Nominee Program. The project also supports francophone communities and employers.

Other Services

- [Altered Minds Inc.](#) - Computers for Life computer training from computer literacy to more advanced training.
- [Sexuality Education Resource Centre \(SERC\)](#) - Education, information, and referrals on sexuality and reproductive health issues, for families and individuals.
- [Rainbow Resource Centre](#) - Support to the 2SLGBTQ+ community, including a newcomer social support group, plus education and consultation to settlement service providers.
- [Canadian Muslim Women's Institute \(CMWI\)](#) - Resource Centre offers a range of support including food and clothing donations, interpretation and translation support, training, and other support.
- [Mount Carmel Clinic](#) - Psycho-social supports, including advocacy and short-term crisis counselling to newcomers, immigrants and refugees
- Other Community Catchment Area Services - Some community-based organizations are able to provide services to newcomers as community connector services, as part of their community catchment area. Check with local organizations for details on programs and eligibility e.g. [Elmwood Community Resource Centre](#), [YMCA](#).

Services for Specific Groups of Newcomers with Temporary Status

In addition to general settlement services for newcomers with temporary immigration statuses (e.g. refugee claimants, migrant workers, international students, etc.) some organizations have a specific focus or programs with specific services for specific groups of newcomers.

Refugee Claimants

Some organizations provide services to asylum seekers to support them while they navigate the refugee claim process.

- [Manitoba Interfaith Immigration Council \(MIIC/Welcome Place\)](#) - MIIC provides information on the process to claim refugee protection in Canada and referrals to assistance in completing

documents and applying for legal representation. They also provide broader settlement supports to claimants.

- [Accueil francophone](#) - In addition to general settlement services, Accueil francophone provides information and referrals for the refugee claim process.
- Refugee Employment Development Initiative (REDI) - The REDI program is a partnership between employment and language service providers which is open to refugee claimants. Recent partners include [Manitoba Start](#), [Opportunities for Employment](#), [Red River College](#), and [Manitoba Institute for Trades and Technology](#).
- *See [General Settlement Services for Newcomers with Temporary Status](#)*

Migrant Workers

People with temporary immigration status tied to their work permit are referred to as migrant workers. This includes people here through the Temporary Foreign Worker Program (TFWP), the Seasonal Agricultural Worker Program (SAWP), Post Graduate Work Permits for graduated international students, etc.

- [Occupational Health Centre \(OHC\)](#) - As part of its worker-focused community health initiatives, OHC supports migrant workers and also delivers special programs.
- *See [General Settlement Services for Newcomers with Temporary Status](#)*