



## INFORMATION FOR TEMPORARY FOREIGN WORKERS IN CANADA

### **Don't Wait in Line. Apply for Immigration Services Online.**

Temporary foreign workers working in Canada don't need to come to the border for immigration services.

You can use the **online services** to apply:

- [for a new work permit](#)
- [to extend a work permit](#)
- [to become a permanent resident](#)
- [to extend temporary resident status](#)
- [to restore temporary resident status](#)

If you renew your work permit online in advance, you may receive your new one in the mail before the current one expires. If your current permit expires while you are waiting for your new one to be processed, **you can continue to work as you will have "maintained status"**.

If you are changing employers, **you can [seek permission](#) to continue working while your work permit is being processed.**

If you need to provide your biometric information (fingerprints and photo), save time and book an appointment at a [collection site](#) using the [eServiceCanada Appointment Booking Tool](#).

To learn more, visit [Work in Canada](#) or contact [Immigration, Refugees and Citizenship Canada](#).

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## RENSEIGNEMENTS POUR LES TRAVAILLEURS ÉTRANGERS TEMPORAIRES AU CANADA

### **Ne faites pas la file. Présentez votre demande de services d'immigration en ligne.**

Les travailleurs étrangers temporaires qui travaillent au Canada n'ont pas besoin de se présenter à la frontière pour obtenir des services d'immigration.

Vous pouvez utiliser les **services en ligne** pour effectuer les démarches suivantes :

- [obtenir un nouveau permis de travail;](#)
- [faire prolonger votre permis de travail;](#)
- [devenir résident permanent;](#)
- [faire prolonger votre statut de résident temporaire;](#)
- [rétablir votre statut de résident temporaire.](#)

Si vous renouvez votre permis d'études en ligne à l'avance, vous recevrez peut-être le nouveau par courrier avant l'expiration de votre permis actuel. Si celui que vous avez en ce moment expire pendant que vous attendez le traitement du nouveau, **vous pouvez continuer à étudier, puisque votre statut sera celui de « statut conservé ».**

De plus, si vous changez d'employeur, **vous pouvez [demander l'autorisation](#) de continuer à travailler pendant le processus de traitement de votre permis de travail.**

Si vous devez fournir vos données biométriques (empreintes digitales et photo), gagnez du temps et prenez rendez-vous dans un [lieu de collecte](#) à l'aide de [l'outil de prise de rendez-vous de eServiceCanada](#).

Pour en savoir davantage sur le sujet, consultez la page [Travailler au Canada](#) ou communiquez avec [Immigration, Réfugiés et Citoyenneté Canada](#).



eServiceCanada

# Welcome to the eServiceCanada Appointment Booking Tool

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## What service are you booking your appointment for?

### ▼ Overview

- The appointment booking process should take about 5-15 minutes.
- Please note that after 30 minutes of inactivity on each page, your session will expire and your information will not be saved.

### ▶ Passport Service

### ▶ Biometrics Collection

## Privacy

The information provided is collected under section 5.1(1)(a)(i) of the Department of Employment and Social Development Act and/or section 12(e) of the Canadian Passport Order. The information provided is used for the purpose of booking an appointment with Service Canada. Refusing to

provide information will result in not being able to book an appointment with Service Canada.

The information may be shared within Service Canada to improve services through evaluations, reports and research. This will never result in an administrative decision being made about you.

ESDC carries out this booking tool application using services from third-party provider Microsoft Corporation, which may be subject to foreign laws. For more information, see [Microsoft Data Privacy Policy & Privacy Principles](#).

Your personal information is administered in accordance with the Department of Employment and Social Development Act, Privacy Act and other applicable laws. You have the right of access to and protection of your personal information, which is described in Personal Information Bank – Passport Program (ESDC PPU 708). Instructions for obtaining this information are outlined in the government publication titled, [Information about Programs and Information Holdings](#).

If you are not satisfied with our response to your privacy, you have the right to file a complaint with the Privacy Commissioner of Canada regarding how ESDC handles your personal information at:

<https://www.priv.gc.ca/en/report-a-concern>.

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**Canada** 