

Support for Temporary Foreign Workers Affected by Wildfires 2024

Evacuee Registration

Once you have evacuated, it's important to register as an evacuee.

- Use [this link](#) if you have a MyAlberta Digital ID:
- You can also register as an Evacuee in-person at a Reception Centre.
- Stay informed - Active Emergency Updates: [Link](#)

Reception Centres:

- Edmonton: 12814 58th St. Building B, Edmonton
- Grande Prairie: Bonnets Energy Centre, 10017 99 Ave, Grande Prairie
- Calgary: Shouldice Athletic Park, 1515 Home Road NW, Calgary

Financial Support

Alberta Evacuation Payments:

Albertans, including temporary foreign workers, may be eligible to receive a one-time payment of \$1,250 for each adult and an additional \$500 for each child under 18.

You may qualify for the evacuation payment if you:

- had to leave your primary residence home for 7 days or more due to an evacuation order (must apply within 60 days from the date of mandatory evacuation order)
- secondary residences and recreational properties are NOT eligible
- are 18 years or older (payments are also available for dependents)
- Anyone who left their community voluntarily, but who were not part of a mandatory evacuation order, is NOT eligible for payment.

How to apply

- Evacuees are encouraged to apply online at Evacuation Payments: [Link](#)
- Apply in-person at Alberta Supports Centres from 8:15 am to 7 pm in:
 - Slave Lake
 - Edmonton - Northgate
 - Hinton (open July 24 to 26)
 - Edson (open July 24 to 26)
 - Grand Prairie (open July 24 to 26)
- Apply in-person at the Wabasca Inn, 1090 Hwy 813, Wabasca, AB starting July 25. Open 10 am to 7 pm.

Employment Insurance (EI):

You may qualify for Employment Insurance (EI) and can apply as soon as possible, even without a Record of Employment (ROE). You can reach out to the Service Canada's Outreach Support Centre (OSC) to create an interim ROE.

You must provide a mailing address to apply for EI. If you have been temporarily displaced to a hotel, shelter or are staying with friends or family due to the evacuation you can use your temporary address to apply for EI and then update the address later.

Service Canada's Outreach Support Centre (OSC):

Information about programs and services offered by Service Canada.

Phone: 1-877-631-2657

Hours: 8:00 a.m. to 4:30 p.m.

Free replacement documents for people affected by the 2024 wildfire season:

If you're directly affected by the wildfires, you can apply for FREE to

- replace citizenship, immigration or travel documents (including passports) that have been lost, damaged or destroyed
- extend or restore your temporary resident status
- transition from an employer-specific work permit to an open work permit if you're unable to work for your current employer

These special measures start July 19, 2024 and end November 30, 2024: [Link](#)

Insurance:

Individuals and business owners are advised to call their insurer right away to begin a claim. Most fire insurance policies provide coverage for living expenses due to a government-ordered evacuation. Often insurers can transfer funds to evacuees almost immediately. Insurance Bureau of Canada (IBC) has a Consumer Information Centre to help people navigate their insurance policy during an evacuation and aftermath of an emergency.

Toll Free: 1-844-227-5422 | Email: AskIBCWest@ibc.ca

Hours: Monday to Friday, 8:30 am to 4:30 pm MST

CCIS Emergency Response Support

CCIS case workers are available to support temporary foreign workers (TFW) to apply for financial support and/or to replace government issued documentations.





Taking Care of Yourself and Loved Ones

- Psychologists' Association of Alberta: 3 free sessions with volunteer psychologist: 1-888-424-0297 | paa@paa-ab.ca
- Mental Health Help Line (24/7): 1-877-303-2642
- Addiction Help Line: 1-866-332-2322
- First Nations & Inuit Hope for Wellness Help Line: 1-855-242-3310
- Kids Help Phone: 1-800-668-6868, www.KidsHelpPhone.ca
- Health Link: 811
- Suicide Crisis Helpline: 988
- Crisis Text Line Text: "CONNECT" to 741741
- Text4hope: Text HOPEAB to 393939 to subscribe
- Alberta 211: 211 Alberta is a 24/7 crisis line and single point of contact for digital supports and services near you – no matter where you are in the province. Call or text 'INFO' to 211 or visit ab.211.ca.